

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at **www.modahealth.com/aims** or by calling **1-855-294-1668**. You can find a copy of the Uniform Glossary at http://www.dol.gov/ebsa/pdf/SBCUniformGlossary.pdf.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	In-network providers: \$1,000 per person / \$2,000 per family. Out-of-network providers: \$2,000 per person / \$4,000 per family. Doesn't apply to most in-network preventive care, office visits, urgent care visit, outpatient rehabilitation, breastfeeding support or acupuncture care; emergency care; routine nursery care; prescription drugs. Copayments don't count toward the <u>deductible</u> .	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses?	Yes. In-network providers \$3,000 per person / \$6,000 per family. Out-of-network providers \$6,000 per person / \$12,000 per family. Out-of-pocket for prescription drugs: \$6,350 per person / \$12,700 per family.	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premiums, prescription drugs, penalties for failure to obtain prior authorization and health care this plan doesn't cover. Separate out-of-pocket for prescription drugs.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. See www.modahealth.com/aims or call 1-855-294- 1668 for a list of participating providers.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about <u>excluded services</u> .

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- <u>**Copayments**</u> are fixed dollar amounts (for example, \$25) you pay for covered health care, usually when you receive the service.
 - <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
 - The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
 - This plan may encourage you to use in-network **providers** by charging you lower **<u>deductibles</u>**, **<u>copayments</u>** and <u>coinsurance</u> amounts.

Common Medical Ev	ent	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
		Primary care visit to treat an injury or illness	\$25 copay/visit	40% coinsurance	none
		Specialist visit	\$25 copay/visit	40% coinsurance	none
care <u>provid</u>	f you visit a health are <u>provider's</u> office r clinic	Other practitioner office visit	\$25 copay/visit	40% coinsurance	10 visits per calendar year maximum for acupuncture care.
or chine		Preventive care / screening/immunization	No charge for most services. \$25 copay/visit for remaining services.	Not covered for most services. 40% coinsurance for some services	Only select services are covered out-of- network. Each type of service may be subject to limitations.
		Diagnostic test (x-ray, blood work)	No charge	40% coinsurance	Include other tests such as EKG, allergy testing and sleep study.
If you have	a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	Prior authorization is required for many services. Failure to obtain prior authorization results in denial.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual + Family | **Plan Type:** PPO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions	
If you need drugs to	Value drugs	\$2 copay retail, \$4 copay mail-order	\$2 copay retail	Covers up to a 31-day supply (retail	
treat your illness or condition	Generic drugs	\$15 copay retail, \$37.50 copay mail-order	\$15 copay retail	prescriptions); 90 day supply (mail-order prescription). Prior authorization may be required. Failure to obtain prior	
More information	Preferred drugs	\$30 copay retail, \$75 copay mail-order	\$30 copay retail	authorization results in a penalty. Mail order at exclusive mail order pharmacy	
about <u>prescription</u> <u>drug coverage</u> is available at	Brand drugs	\$60 copay retail, \$150 copay mail-order	\$60 copay retail	only.	
www.modahealth.com /aims	Specialty drugs	\$15 copay generic drugs, \$30 copay preferred specialty drugs, \$60 copay specialty drugs	Not covered	Covers up to a 31-day supply. Prior authorization may be required. Failure to obtain prior authorization results in a penalty. Exclusive pharmacy only	
If you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	Prior authorization may be required. Failure to obtain prior authorization results in a penalty.	
outpatient surgery	Physician/surgeon fees	20% coinsurance	40% coinsurance		
	Emergency room services	\$150 copay/visit	\$150 copay/visit	Copay waived if hospital admission immediately follows.	
If you need immediate medical	Emergency medical transportation	20% coinsurance	20% coinsurance	\$150 copay/trip if related to mental health or substance abuse	
attention	Urgent care	\$75 copay/visit	40% coinsurance. \$75 copay/visit if related to mental health or substance abuse	none	

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2014 – 12/31/2014 **Coverage for:** Individual + Family | **Plan Type:** PPO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	Prior authorization is required. Failure to obtain prior authorization results in a penalty.
	Physician/surgeon fee Mental/Behavioral health outpatient services	20% coinsurance \$25 copay/visit	40% coinsurance40% coinsurance	For other in-network outpatient services: 20% coinsurance
If you have mental health, behavioral	Mental/Behavioral health inpatient services	20% coinsurance	40% coinsurance	Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization results in a penalty.
health, or substance abuse needs	Substance use disorder outpatient services	\$25 copay/visit	40% coinsurance	For other in-network outpatient services: 20% coinsurance
	Substance use disorder inpatient services	20% coinsurance	40% coinsurance	Prior authorization is required for inpatient and residential services. Failure to obtain prior authorization results in a penalty.
	Prenatal and postnatal care	20% coinsurance	40% coinsurance	
If you are pregnant	Delivery and all inpatient services	20% coinsurance	40% coinsurance	none
	Home health care	20% coinsurance	40% coinsurance	Calendar year maximum of 130 visits. Prior authorization is required. Failure to obtain prior authorization results in a penalty.
If you need help recovering or have other special health needs	Rehabilitation services	\$25 copay/visit outpatient, 20% coinsurance inpatient	40% coinsurance	Calendar year maximum of 60 days (combined with skilled nursing facility care) for inpatient; For outpatient, 20 visits each for physical, occupational, speech, massage, pulmonary rehabilitation therapy; 24 visits for
	Habilitation services	\$25 copay/visit outpatient, 20% coinsurance inpatient	40% coinsurance	manipulative treatment, 36 visits for cardiac rehabilitation therapy, 30 visits for post- cochlear implant aural therapy. Habilitation services are limited to services that qualify under rehabilitation guidelines.

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• Routine eye care (Adult)

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of- network Provider	Limitations & Exceptions
	Skilled nursing facility care	20% coinsurance	40% coinsurance	Calendar year maximum of 60 days (combined with inpatient rehabilitation facility).
If you need help recovering or have other special health needs (continued)	Durable medical equipment	20% coinsurance	40% coinsurance	Include items such as supplies and prosthetics. Wheelchairs subject to frequency limits. Prior authorization may be required. Failure to obtain prior authorization results in a penalty.
``````````````````````````````````````	Hospice service	20% coinsurance	40% coinsurance	none
If your child needs	Eye exam	\$25 copay/visit	Not covered	Preventive eye exam limited to in-network for children age 3-5.
dental or eye care	Glasses	Not covered	Not covered	none
	Dental check-up	Not covered	Not covered	none

### **Excluded Services & Other Covered Services:**

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)				
Bariatric surgery	• Infertility treatment	Private-duty nursing		
Cosmetic surgery	• Long-term care	Routine foot care		
• Dental care (Adult) except for accident- related injuries	• Out-of-network preventive care, with exceptions for some services	Weight loss programs		
Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)				
Acupuncture	Hearing aids	• Non-emergency care when traveling outside		
Chiropractic care	• Most coverage provided outside the United	the U.S.		

States. See www.modahealth.com

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

#### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply. For more information on your rights to continue coverage, contact the plan at 1-855-294-1668. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/ebsa</u>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <u>http://cciio.cms.gov/resources/files/Files2/02102012/uniform-glossary-final.pdf</u>

#### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact the insurer at1-855-294-1668. You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact the Office of the Washington State Insurance Commissioner at 1-800-562-6900 or http://www.insurance.wa.gov/consumers/health/appeal/Table-of-Contents.shtml. www.cbs.state.or.us/external/ins/consumer/html.

### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy** <u>does provide</u> minimum essential coverage.

### Does this Coverage Meet the Minimum Value Standard?

In order for certain types of health coverage (for example, individually purchased insurance or job-based coverage) to qualify as minimum essential coverage, the plan must pay, on average, at least 60 percent of allowed charges for covered services. This is called the "minimum value standard." **This health coverage** <u>does meet</u> the minimum value standard for the benefits it provides.

#### Language Access Services:

SPANISH (Español): Para obtener asistencia en Español, llame al 888-786-7461 TAGALOG (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 888-873-1395 CHINESE (中文): 如果需要中文的帮助, 请拨打这个号码 888-873-1395 NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 888-873-1395

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

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Summary of Benefits and Coverage: What this Plan Covers & What it Costs

## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

Amount owed to providers:	\$7,540
Plan pays	\$5,260
Patient pays	\$2,280

#### Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

#### Patient pays:

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Deductibles	\$1,000
Copays	\$20
Coinsurance	\$1,110
Limits or exclusions	\$150
Total	\$2,280

### Managing type 2 diabetes

(routine maintenance of

a well-controlled condition)

Amount owed to prov	viders: \$5,400
Plan pays	\$3,420
Patient pays	\$1,980

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

Deductibles	\$1,000
Copays	\$850
Coinsurance	\$50
Limits or exclusions	\$80
Total	\$1,980

### Coverage Period: 01/01/2014 – 12/31/2014

Coverage for: Individual + Family | Plan Type: PPO

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

#### **Coverage Period: 01/01/2014 – 12/31/2014 Coverage for:** Individual + Family | **Plan Type:** PPO

## Questions and answers about the Coverage Examples:

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

# Does the Coverage Example predict my own care needs?

★ <u>No.</u> Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### **Does the Coverage Example predict my future expenses?**

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

 ✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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